

Home Connect



Winter Tips

to maximize
your home
comfort!

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Now's the
right time to
think solar!

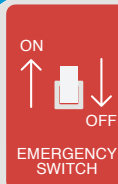
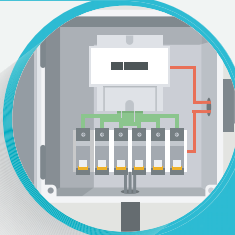
GET **\$1,200*** OFF
A NEW RUUD FURNACE AND AC!
IT'S LIKE SAVING \$100 A MONTH OVER A YEAR.*

*Terms and conditions apply. See disclaimer on bottom of page 2.

Before you call for service, here's a 5-point HVAC checklist.

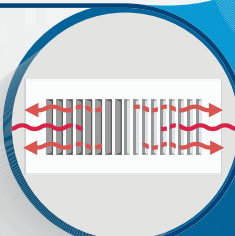
Small things that may help get your system running.

Check to see if any of the circuit breakers are off or have tripped.



Make sure the emergency switch for your furnace is in the "on" position.

Check to see that the output and return registers are open and free from obstacles like furniture.



During the winter, be certain the thermostat is set to heating mode and check the batteries.

Make sure the doors to the filter or other parts of the heating system are fully closed.

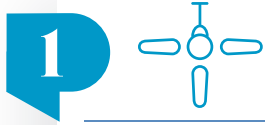


As a reminder, our **Total Comfort Heating and Cooling Plan** customers enjoy year-round protection from heating and cooling system and water heater breakdowns, free repairs on covered parts and no trip charges or emergency fees, even on weekends!*

Call **877-466-3657** Visit **njrhomeservices.com**

*Terms and conditions apply. For more information, including terms and conditions, call 877-466-3657 or visit njrhomeservices.com/terms-conditions.

Save energy without sacrificing comfort!



Reverse fan rotation direction.

Ceiling fans should be set to clockwise in the winter, thereby pushing warmer air down. This warmer air keeps you comfortable and also delays the thermostat from kicking on the heat as frequently.

¹energy.gov/energysaver/led-lighting



Switch to LEDs.

LEDs are 75% more energy-efficient and 25 times more durable than traditional bulbs.¹ Want to save more, reduce waste and improve your lighting? LED is the way!



Unplug devices.

When you finish working, remember to unplug unused devices like printers, chargers and extra monitors. To minimize energy used from devices, encourage kids and grandkids to play board games, make crafts and play outside when possible.



Replace your air filter on a regular basis.

A fresh filter helps keep the coil and heat exchanger clean, which increases energy efficiency, minimizes the risk of breakdowns and can extend the life of your heating and cooling system.

Do I need to replace my furnace now?

Here are four warning signs you shouldn't ignore:



Unit is more than 10 years old



System is running longer than usual



Increasingly high energy bills



Frequent system breakdowns



Get

\$1,200* off

and 0% interest for 25 months¹ when you purchase a new RUUD heating and cooling system.

Offer available on full HVAC system replacement purchases of \$5,000 or more made with your Synchrony Bank credit card, January 1, 2023 – February 10, 2023. **\$29 account activation fee may apply.** Equal monthly payments required for 25 months.

Visit: njrhomeservices.com/wintersavings

^{*}Qualifying systems only. Complete residential RUUD furnace and AC system replacement must be purchased by February 10, 2023, and installed by February 28, 2023. Not valid on prior purchases. Offer and rebates subject to change without notice. \$1,200 is an instant savings, not broken up over the course of 12 months and not related to 0% interest for 25 months offer. Cannot be combined with any other coupon, promotion or discount. Call for complete program eligibility, terms and conditions.

¹Offer applies only to full HVAC system replacement purchases of \$5,000 or more made with your Synchrony Bank credit card January 1, 2023 - February 10, 2023. No interest will be charged and equal monthly payments are required on promo purchase until it is paid in full. These payments equal the total promo purchase amount divided by the number of months in the promo period and rounded up to the next whole dollar. These payments may be higher than the payments that would be required if this purchase was a non-promo purchase. Regular account terms apply to non-promo purchases. For new accounts: Purchase APR is 26.99%. Minimum interest charge is \$2. Account Activation fee is \$29. Existing cardholders: See your credit card agreement terms. Subject to credit approval.

Nine things you didn't know about solar.

Switching to solar can help lower monthly energy bills while providing your home or business with clean, reliable power. Here are nine things you may not know about solar energy!¹



Did you know NJR Home Services (NJRHS) offers solar lease and purchase options? And for a limited time, you can get a \$1,000* solar signing bonus!

Visit njrhomeservices.com and learn more!

*Terms and conditions apply. NJR Home Services will provide eligible solar lease customers with a \$1,000 signing bonus if customer qualifies for the lease and the lease is signed between January 1, 2023, and February 28, 2023. Signing bonus will be paid after system installation is completed by NJRHS. Signing bonus will not be paid if for any reason customer cancels or terminates lease prior to system installation. Not valid on prior leases (i.e., any lease signed before January 1, 2023). This offer is non-transferable and cannot be combined with any other offer, rebates or promotions. Limit one signing bonus per eligible customer. Customers are subject to the terms and conditions of the solar lease as set forth by NJR Home Services.

Employee Spotlight

We pride ourselves on the technical excellence and dedication to customer service. That's why we're so proud of people like Pawel. As a 20-year veteran of the NJRHS family and one of the first service technicians to be hired, Pawel is as dedicated today as he was when he went on his first call.

In his role as a service technician, Pawel repairs and maintains our customers' heating and cooling systems and water heaters.

While Pawel has seen it all in his more than two decades of experience, he still dedicates himself to training, making sure that he has technical understanding of all the major home comfort brands. "Every new piece of equipment is a challenge, but I love learning the latest technology so I can better serve our customers."

What's Pawel's advice to home owners?

*"Get a Total Comfort Plan!
I'm an expert at HVAC repair and a customer."*



“ I LOVE MY JOB AND I LOVE BEING PART OF NJRHS. THEY ARE LIKE MY SECOND FAMILY! ”

**- PAWEL J.
Service Technician**

Winter Weather Tips!

Winter weather can create difficult conditions. Keep driveways and walkways free of snow and ice, especially if you have a scheduled appointment with NJRHS, so our technicians have a safe pathway to your door.

Here are three winter weather tips to consider:

- 1** Start shoveling early. Deep, wet snow can be heavy. But shoveling early in a snow fall can make the job easier and help prevent ice from forming.
- 2** Salt your walkways. Lay down rock salt or ice melt to help gain traction on slippery areas and where ice has accumulated.
- 3** Power is needed for service. If you've lost power to your home, we cannot service your equipment until it is restored.





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www.njrhomeservices.com



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Permit No.856



Get

\$1,200* off

a new RUUD furnace and AC!



Stay cozy all winter and cool all summer!

*Terms and conditions apply.
See disclaimer on bottom of page 2.



\$1,000**

solar lease signing bonus!



Solar can help you save on your energy bills!

**Terms and conditions apply.
See disclaimer on bottom of page 3.



\$100*** off

a new water heater!



***Terms and conditions apply.
Offer expires February 15, 2023.
Natural Gas or electric residential water heaters only. Not valid on prior purchases. Cannot be combined with any other offer or discount.

NJR Home Services is not the same company as New Jersey Natural Gas, the utility, and is not regulated by the New Jersey Board of Public Utilities. You do not have to buy products or services from NJR Home Services in order to continue receiving regulated services from New Jersey Natural Gas. NJ Home Improvement #13VH00361500. Electrical Contractor Bus. Permit #34EB01231200. All plumbing services will be subcontracted to NJR Plumbing Services, Inc., Edward B. Glashan, Licensed Master Plumber, Plumbing Lic. #36B100969200.