



Call Today! 877-466-3657

Frequently Asked Questions

What is an automatic standby generator?

An automatic standby generator is a back-up electrical system that operates whether you are at home or away. It automatically supplies power to essential circuits of your home within seconds of a utility outage. After utility power returns, the generator shuts itself off and awaits the next outage. It operates on natural gas and sits outside just like a central air-conditioning unit.

What will it power?

Standby generators supply electricity to the electrical panel circuits of your home through a built-in load center. You select the number of circuits you want to protect, such as furnaces, air conditioners, well pumps, water heaters and other appliances, and match it to the appropriately sized generator system.

Why should I buy an automatic standby generator instead of a portable generator?

While portable generators do supply power, an automatic standby generator produces a higher quality of electricity. It operates automatically and runs a self-test to ensure proper response to your needs. There are no extension cords to plug in and no gas tanks to fill. It operates automatically so it protects your home even when you're away. When utility power returns, the standby generator shuts itself off.

Do they have to be maintained?

Just like your car's engine, generators need periodic oil and filter changes. NJR Home Services offers a maintenance program. Ask your salesperson or call 1-877-466-3657 for details.

How do I select a generator that's right for me?

NJR Home Services can help you choose the generator that's just right for your home and your budget. The most accurate way is to have our salesperson come to your home for a free, no-obligation quote.

Do I need permits to install a generator?

Yes, permits from your township are required prior to installation of the standby generator. Requirements, fees and processing time vary by municipality, and can take from a few weeks to a few months.

Who should install the generator?

For safety reasons and to be sure of adherence to local, state and national codes most manufactures recommends standby generators are installed by a licensed contractor. NJR Home Services is a fully licensed and insured HVAC contractor.

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NJ Home Improvement Contractor License # 13VH00361500

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