

Message from



With coronavirus (COVID-19) having an impact across the globe and here in our state, NJR Home Services wants you to know that we are taking the appropriate health and safety precautions and closely monitoring the situation. We are following the recommendations of the CDC and taking proactive steps to limit the potential of exposure for our employees and those we serve.

NJR Home Services will continue to perform essential HVAC and plumbing services, such as the repair and replacement of water heaters, house heaters and air conditioners, as long as it is safe to enter the premises. All routine service work, including inspections, that are currently scheduled in March and April are being rescheduled to a later date.

Prior to scheduling any service appointment, customers will be asked a series of questions to determine if someone in the household has, or was exposed to, the coronavirus. If conditions do not meet the Company's safety protocols, which are guided by the Center for Disease Control (CDC) and the State; if someone inside a customer's home has visible COVID-19 symptoms; or if the home does not allow adequate social distance, in accordance with company policy, an employee may choose to not enter a premise.

Before entering a home or business, our employees will also:

- Remind customers of our social distancing policy.
- Maintain a distance of at least 6 feet.
- Wear disposable gloves and safety glasses.
- Use alcohol-based hand sanitizer. If hand sanitizer is unavailable, wash hands using soap and water for a minimum of 20 seconds.
- Clean and disinfect gear.

We are committed to meeting our customers' service expectations every day.